

TATA TELESERVICES LIMITED & TATA TELESERVICES (MAHARASHTRA) LIMITED

STATUS OF PENDING APPEALS - TRAI

A No. of appeals received during the period from 16th Oct '08 to 15th Apr '09

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	7	Nitin Jain	08th Nov 2008	1	Disposed off	Customer non contactable hence closure mail was sent to customer to contact us, but customer not contacted us hence closed on 05th Dec 2008.
		8	Rajesh Grover	05th Dec 2008	1	Disposed off	Waiver given, del disconnected, customer satisfied Closure date:03rd Jan 2009
		9	M M Philip	26th Dec 2008	1	Pending	Refund cheque to be dispatched should get closed with in next 10 days.
5	Gujarat	2	Nitesh Patel	17-Dec-08	1	Disposed off	Customer confirmed satisfactory resolution to Nodal Officer Gujarat Appellate Authority passed order on 9th March 2009
		2	Kartik Panjwani	10-Feb-09	1	Disposed off	Customer confirmed satisfactory resolution to Nodal Officer Gujarat Appellate Authority passed order on 13th April 2009
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	1	Sushanta Mohanty	6-Mar-09	1	Pending	Pending for resolution
		2	B K Chandrasekhar	18-Mar-09	1	Pending	Pending for resolution
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
12	Maharashtra	Nil	Nil	Nil	0	NA	NA
13	Mumbai	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
Total					7		

B No. of appeals pending for the period of less than 3 months

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	Nil	Nil	Nil	0	NA	NA
5	Gujarat	Nil	Nil	Nil	0	NA	NA
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA

8	Karnataka	1	Sushanta Mohanty	6-Mar-09	1	Pending	Pending for resolution
		2	B K Chandrasekhar	18-Mar-09	1	Pending	Pending for resolution
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
12	Maharashtra	Nil	Nil	Nil	0	NA	NA
13	Mumbai	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
Total			-	-	2	-	-

C No. of appeals pending for the period more than 3 months

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	9	M M Philip	26th Dec 2008	1	Pending	Refund cheque to be dispatched should get closed with in next 10 days.
5	Gujarat	Nil	Nil	Nil	0	NA	NA
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
12	Maharashtra	Nil	Nil	Nil	0	NA	NA
13	Mumbai	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
Total			-	-	1	-	-

D No. of appeals disposed of during the period from 16th Oct '08 to 15th Apr '09

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	Nil	Nil	Nil	0	NA	NA
5	Gujarat	2	Nitesh Patel	17-Dec-08	1	Disposed off	Customer confirmed satisfactory resolution to Nodal Officer Gujarat Appellate Authority passed order on 9th March 2009

	Gujarat	2	Kartik Panjwani	10-Feb-09	1	Disposed off	Customer confirmed satisfactory resolution to Nodal Officer Gujarat Appellate Authority passed order on 13th April 2009
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
12	Maharashtra	Nil	Nil	Nil	0	NA	NA
13	Mumbai	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
Total			-	-	2	-	-