

**TATA TELESERVICES LIMITED**

**STATUS OF PENDING APPEALS - TRAI**

**A No. of appeals received during the period from 16th Oct '09 to 15th Apr '10**

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	14	Kunal Mathur	26-Feb-10	1	Pending	Pending for resolution
		15	Majid Jawaid	26-Feb-10	1	Pending	Pending for resolution
	Gujarat	4	K D Sharma	21-Oct-09	1	Closed	Customer confirmed satisfactory resolution provided
6	Haryana	1	Charanjeet Singh	1-Mar-10	1	Closed	Customer confirmed satisfactory resolution provided
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	1	Jobichan Mathew	31-Oct-09	1	Closed	Customer confirmed satisfactory resolution provided
		2	Jose Mathew	24-Feb-10	1	Closed	Customer confirmed satisfactory resolution provided
		3	Jose Mathew	24-Feb-10	1	Closed	Customer confirmed satisfactory resolution provided
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	1	S Venkata K Kumar	29-Jan-10	1	Closed	Customer confirmed satisfactory resolution provided
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
<b>Total</b>					<b>8</b>		

**B No. of appeals pending for the period of less than 3 months**

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	14	Kunal Mathur	26-Feb-10	1	Pending	Pending for resolution
		15	Majid Jawaid	26-Feb-10	1	Pending	Pending for resolution
5	Gujarat	Nil	Nil	Nil	0	NA	NA
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA

15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
<b>Total</b>			-	-	<b>2</b>	-	-

**C No. of appeals pending for the period more than 3 months**

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	10	Global Education Services Inc	1-May-09	1	Closed	Customer confirmed satisfactory resolution provided
5	Gujarat	Nil	Nil	Nil	0	NA	NA
6	Haryana	Nil	Nil	Nil	0	NA	NA
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	Nil	Nil	Nil	0	NA	NA
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	Nil	Nil	Nil	0	NA	NA
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
<b>Total</b>			-	-	<b>1</b>	-	-

**D No. of appeals disposed of during the period from 16th Oct '09 to 15th Apr '10**

S. No.	Name of Service Area	Appeal/ Docket No.	Name of Appellant	Date of receipt	No. of Appeals received	Present status	Remarks
1	Andhra Pradesh	Nil	Nil	Nil	0	NA	NA
2	Bihar	Nil	Nil	Nil	0	NA	NA
3	Chennai	Nil	Nil	Nil	0	NA	NA
4	Delhi	10	Global Education Services Inc	1-May-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 13-Apr-10
		11	Rajendra Kumar Kamra	7-Sep-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 20-Nov-09
		12	Anuj Kumar	21-Sep-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 26-Oct-09

		13	Vinjay Mehta	21-Sep-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 26-Oct-09
5	Gujarat	4	K D Sharma	21-Oct-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 12-Dec-09
6	Haryana	1	Charanjeet Singh	1-Mar-10	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 17-Mar-10
7	Himachal Pradesh	Nil	Nil	Nil	0	NA	NA
8	Karnataka	Nil	Nil	Nil	0	NA	NA
9	Kerala	1	Jobichan Mathew	30-Oct-09	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 16-Jan-10
		2	Jose Mathew	24-Feb-10	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 8-Apr-10
		3	Jose Mathew	24-Feb-10	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Delhi, Appellate Authority passed order on 8-Apr-10
10	Kolkata	Nil	Nil	Nil	0	NA	NA
11	Madhya Pradesh	Nil	Nil	Nil	0	NA	NA
14	Orissa	Nil	Nil	Nil	0	NA	NA
15	Punjab	Nil	Nil	Nil	0	NA	NA
16	Rajasthan	Nil	Nil	Nil	0	NA	NA
17	Tamil Nadu	1	S Venkata K Kumar	29-Jan-10	1	Closed	Customer confirmed satisfactory resolution to Nodal Officer Tamil Nadu, Appellate Authority passed order on 9-Feb-10
18	Uttar Pradesh (E)	Nil	Nil	Nil	0	NA	NA
19	Uttar Pradesh (W)	Nil	Nil	Nil	0	NA	NA
20	West Bengal	Nil	Nil	Nil	0	NA	NA
<b>Total</b>			-	-	<b>10</b>	-	-

