

Self Help Access for customers

Now Tata Indicom makes services so much easier for you. Just **SMS keyword to 121** for:

Keywords for Service	
Outstanding bill Amount	Bill
Bill by Email	EBill <email Id>
Duplicate Bill <i>Where <MON> is 1st three letters of Month e.g. JAN for January</i>	Dupbill <MON>

Keywords for Calling features				
Feature Name	Mobile		Walky	
	Activation	Deactivation	Activation	Deactivation
Call Waiting	Act CW Can	CW	Act CW Can CW	
Caller Line Identification	Act CLI Can	CLI	Act CLI Can CLI	
Call forward Immediate	Act CFI Can	CFI	Act CFI Can CFI	
Call forward when Busy	Act CFB Can	CFB	Act CFB Can CFB	
Call forward when No reply	Act CFN Can	CFN	Act CFN Can CFN	
Call Conferencing	ACT 3WC	Can 3WC	ACT 3WC	Can 3WC
Voice Mail	ACT VM	Can VM	ACT VM	Can VM
Itemised Bill (Recurring - monthly)	ACT IB	Can IB	ACT IB	Can IB
Itemised Bill (Non Recurring – one time)	IB NRC	-	IB NRC	-
National Roaming	ACT NR	Can NR	-	-
STD facility	Act STD	Can STD	Act STD	Can STD

Note: Keywords are not case sensitive

121